



# Online Guest Directory



# HOTEL BRULL

BY SAILLANT

Dear guest,

We are pleased to welcome you at Saillant Hotel Brull.

Our goal is to provide you with a level of personal service that can only be found in the best hotels.

To achieve this goal we try to anticipate on your needs as much as possible with a wide range of products and services. Our team is ready to fulfil your needs.

In this guide you'll find a summary of the many services we offer. If you have any questions or requests, please contact our reception. We will be happy to make your stay as pleasant as possible.

We wish you a pleasant stay at Hotel Brull and its beautiful surroundings.

With kind regards,

Management and staff,  
Hotel Brull by Saillant

WELCOME



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## A

### ALLERGY/DIETARY REQUIREMENTS

Do you have any allergies or dietary requirements? If so, please let us know in advance so we can take this into account.

## B

### BABY CRIB

We are happy to place a baby crib for you. Additional costs will be applied. Please contact the reception for more information.

### BREAKFAST

Breakfast is served daily from 7.30 AM – 10.30 AM in our breakfast room across the reception.

## C

### CHECK OUT

We kindly request to check out before 11 AM on the day of departure. Please keep in mind to leave your key at the reception. Any plans for the day of departure? You can leave your luggage at the reception for a while.

### COMPLAINTS

If you have any complaints, please do not hesitate to report it. We'll do our best to solve the inconvenience as soon as possible.

### CONDITIONS

All our transactions and reservations are subject to the Uniform Conditions for the Hotel and Catering Industry, filed with the District Court and Chamber of Commerce in Limburg North.

## D

### DAMAGE

In case of any damage or destruction of the property of Brull we reserve the right to charge a fine at least € 175,00.

### DOGS

We also like to welcome your faithful four-footed animal to our hotel. From our hotel various walks are available. On the territory of Hotel Brull and in the district of Gulpen-Wittem dog's companions are obliged to clean away the droppings.

## E

### EMERGENCIES

In case of emergency, please call the first aid department 112 immediately. During opening hours a company emergency worker is always present. Also the hotel has the most important first aid materials.

### ENVIRONMENT

We would like to protect the environment as much as possible from our activities. You could help us by turning off the lights and the heating if you're not in your room. We also kindly request to put the towels on the floor when we could change them or hang them out if you want to use them again.

### EXTRA BED

An extra bed could be placed in your room, if possible. We charge for this € 35,00 including breakfast based on availability.



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## F

### FIRE

In case of fire you should call 112 immediately. The alarm system will also alert the fire department automatically. If possible and without endangering your own life, use the fire extinguishers. Keep doors and windows closed and exit through the nearest emergency exit (without taking any luggage!). The escape plan is attached to the inside of your hotel room door. Gather outside in front of the hotel and report to the social workers. We recommend to take a look at this escape plan carefully.

## L

### LATE CHECK-OUT

Would you like to stay a bit longer in your room? At a charge of € 20,00 you can extend your stay until 1 PM. Late check-out is only possible based on availability.

### LIABILITY

The hotel is not responsible for theft, damage or accidents during your stay. You remain responsible for your own properties at all times.

### LUNCH

Delicious dishes in a cosy atmosphere. Enjoy our wide range of both cold and hot lunch dishes daily from 12 Noon.

### LUNCH PACKAGE

Going for a nice day of walking or cycling? We will be happy to provide you a well-stocked lunch package. Please order your lunch package at the latest the evening before at 9 PM.

## N

### NIGHT ENTRANCE

The hotel is closed between 11 PM and 7 AM. Beside the key to your room you also have received a key to the gate and doorway. If you expect to return after 10 PM, please take both keys with you.

## P

### PARKING & CHARGING POINT

Our hotel has a small car park with 30 parking places, 1 Tesla-charger and 1 electrical charging station, which you can use free of charge.

## R

### RECEPTION

Our reception is daily staffed from 7 AM – 11 PM. Outside opening hours, in case of emergency, you can reach us at telephone number: 043-4551263.

### RESTAURANT

Please be surprised by our chef and his culinary dishes. Our chef is ready to prepare a delicious, daily changing, 3-, 4- or 5-course menu with season dishes. Our restaurant is open daily from 5.30 PM – 9 PM.

We kindly request to make a reservation to be guaranteed to have a table.

### ROOMSERVICE

You can use our room service daily based from 1 PM – 8.30 PM. We serve both dished from our menu and our drinks menu. For the use of room service we charge € 7,50 each order.



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## S

### SAFE

Safety deposit boxes are located at the reception. These can be used free of charge.

### SMOKE DETECTORS

This hotel is equipped with smoke detectors in each area. If a smoke detector is activated or disabled by smoking or any form of sabotage, we will charge a fee of € 300,00 for call-out charges from the fire department and an automatic removal from the hotel will follow.

### SMOKING POLICY

The hotel has a strict non-smoking policy in all areas. We kindly ask you to respect this rule for the comfort of other guests. Should we observe that you have violated this policy, we are required to charge a fee of € 150,00.

## T

### THEFT

The hotel is not responsible for theft or loss of your properties. In case of theft, please report it to the reception and report it immediately to the police.

### TV

National and international channels are available on your television. If you experience problems turning on your television or finding the channels, please check our online TV-manual for more information.

## W

### WIFI

Wifi is available in the entire hotel and is free of charge:

Name: Hotel Brull Gasten Wifi

Password: welkominbrull